

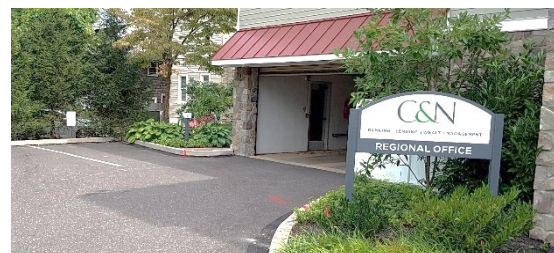


OUR OFFICES GET A MINI-MAKEOVER

NEWS

SEPTEMBER 2020

Welcome to the September C&N edition of our monthly newsletter. Although you're now officially part of the C&N family, we'll continue to stay connected by sharing stories about what's happening around the bank and the things you have to look forward to in the months ahead.



If you've recently visited or driven past our Doylestown office or our regional office, you may have noticed the signage now reflects the C&N name and brand. While many updates like this have occurred over the past few weeks, others are still in progress.

To celebrate the new look, we hosted a Welcome Celebration Week with refreshments, free giveaways for our customers and a chance to win a free Kindle®. If you visit any of our area C&N locations or drive-ups, you can still take some goodies home with you and enter to win!



EXCLUSIVE OFFER JUST FOR YOU!

GET \$100* WHEN YOU OPEN A
NEW CHECKING ACCOUNT

For decades, we've helped folks from all walks of life to meet their goals. Switch your primary checking account to C&N and we'll give you \$100*. Start any new checking account with a minimum balance of \$25, and when you set up direct deposit, we'll add \$100 to your account. Just use Promo Code "TOGETHER."

Think of it as a gift from the welcome wagon that's just a little tastier than a pie. Visit us online or ask a C&N expert for details to get started.

*Offer valid through December 31, 2020, for consumer checking account products only and only valid once per primary account owner. Consumer checking products include C&N Everyday Checking, C&N Relationship Checking and C&N Merit Checking. C&N Merit Checking is a variable rate tiered interest-bearing account with an Annual Percentage Yield (APY) of 0.35% for qualifying accounts with collected balances of \$.01 to \$30,000, .10% APY for qualifying accounts with collected balances over \$30,000 and .05% APY for non-qualifying accounts. These Annual Percentage Yields are accurate as of September 1, 2020. Fees may reduce earnings. Please refer to the C&N Merit Checking Truth in Savings Disclosure for qualifying criteria. 6 months of consecutive direct deposit required to receive \$100 payout. Payout will occur within 45 days of six months direct deposit. Payouts valid through August 31, 2021. Use Promo Code TOGETHER at account opening.

FAQS

Although the transition from Covenant Bank to C&N is officially complete, we remain committed to keeping the lines of communication open and making any change as seamless and painless as possible for you. In this section, we answer some of the most common questions we've heard from our customers.

Q. When will statements and check images be available in online banking?

A: It depends on the date the statements were generated:

- Statements generated April 2019 through June 2020 are currently viewable in online banking.
- Statements generated July 2020 through August 24, 2020, as well as check images, will be available by mid-October 2020.
- All statements and check images generated after August 24, 2020 will be viewable online as they are processed.

Q. Will office hours change now that Covenant Bank is C&N?

A: We have made some recent changes to office hours because of staffing needs:

- 60 N. Main Street, Doylestown, will be closed on Saturdays. You can still visit 465 N. Main Street, Doylestown, on Saturdays from 9:00am – 12:00 noon.
- 1500 E. Lancaster Ave., Paoli, is temporarily closed through October 2, 2020.

Q. How do I login to my remote deposit capture account?

A: Visit our Business Services page on cnbankpa.com using menu options Business→Bank→Business Services:

