

It's official! October 1st marked SCB's legal integration with C&N. Check out this month's newsletter for updates from our teams and what you can expect in the months ahead!







MILTON HARVEST FESTIVAL
PRINCESS PAGEANT



CASA VOICE FOR CHILDREN 5K

## SUSQUEHANNA COMMUNITY CONNECTIONS

ctober 1<sup>st</sup> has come and gone, marking the official integration of Susquehanna Community Bank with C&N. While the merger won't be complete until SCB systems are converted to C&N's in early December, we celebrate this new phase of the SCB and C&N merger, and recognize our teams as they have some celebrations of their own.

In September, we honored Krysia Ziegler on her 10-year SCB Anniversary! Over the past decade, Krysia has made impactful contributions to our team and customers. Thank you, Krysia! We're so glad you're part of the SCB family!

We were also proud to support the Milton Harvest Festival Princess Pageant this year. SCB's Crissy Schreffler served as an advisor to Princess Carrie King. Congratulations to all the participants! You made our community proud!

And our team donned their running shoes covering traffic control for the Susquehanna Valley CASA Voice for Children 5k. Advocating for abused and neglected children in our region, CASA helps ensure every child has a safe and nurturing home. Thanks to everyone who supported this important cause! Stay tuned next month for our last official SCB newsletter and exciting updates!



SCB.bank



https://scb.bank/contact-us





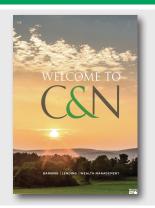




## KEY DATES & FAQS

Watch your mailbox for a C&N "Welcome Book" coming soon! This comprehensive guide includes:

- Detailed information on C&N's products & services
- Key dates & contacts
- Action steps & checklists for a smooth transition



## TRANSITION TIMELINE

October 1st THE MERGER IS OFFICIAL SCB is now a division of C&N, but you'll still see the SCB name and banking systems.

Early November WELCOME BOOK ARRIVES Look for a C&N Welcome Book in the mail. It's your comprehensive source for key dates & information.

December 5th - 7th

SYSTEMS UPGRADE TO C&N Digital banking will be unavailable starting 5pm on Friday, Dec. 5<sup>th</sup>. All branches will be closed on Saturday Dec.6<sup>th</sup>.

December of

SYSTEMS UPGRADE COMPLETE After 9am, you'll have access to the full C&N experience, including digital banking.

A Swe move closer to finalizing our merger, many customers have asked: Who is C&N, and why are we joining them?

Our decision to join C&N was guided by a shared mission and the opportunity to enhance your banking experience. C&N brings established resources for customers and employees, like an on-site Client Care Center for responsive support, a dedicated Risk Management Team to combat fraud, and a Treasury Management division to provide local, hands-on service for business clients.

You'll also gain access to expanded products and the trusted expertise of C&N's team-based approach to relationship banking.

Like C&N, we are deeply rooted in our neighborhoods through active community involvement and participation.

While our name will change, our mission will not. You can count on friendly, knowledgeable people, in the same locations, delivering great service for years to come.

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WILL MY DEPOSIT OR LOAN ACCOUNT NUMBERS CHANGE?

No, we are pleased to share that all bank account numbers will remain the same!

JEFFREY HOLLENBACH Susquehanna Region President

For more FAQs and the latest info about SCB's merger with C&N, visit cnbankpa.com/ Susquehanna or scan the QR code.







