

MOMENTUM: The Pursuit of Excellence

CITIZENS & NORTHERN BANK

CITIZENS & NORTHERN BANK

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WELLONE TO FELLER CONNECTION

ORTHERN BANK

CORPORATE PROFILE

CITIZENS & NORTHERN CORPORATION

2018 EXECUTIVE TEAM -



Deborah E. Scott EVP and Director Trust Division



Harold F. Hoose, III EVP and Director of Lending



J. Bradley Scovill President & CEO



John M. Reber EVP and Director of Risk Management



Mark A. Hughes EVP and Director Financial Division



Shelley L. D'Haene EVP and Senior Operations Officer



Stan R. Dunsmore EVP and Chief Credit Officer



Thomas L. Rudy, Jr. EVP and Director of Branch Delivery



Tracy E. Watkins EVP and Director of Human Resources

2018 CORPORATE OFFICERS -

J. Bradley Scovill President & CEO Mark A. Hughes Treasurer Kimberly N. Battin Corporate Secretary

Citizens & Northern Corporation is a bank holding company with assets of approximately \$1.3 billion and is headquartered in Wellsboro, PA. Banking services are provided by its subsidiary, Citizens & Northern Bank, from 25 banking offices in Bradford, Cameron, Lycoming, McKean, Potter, Sullivan and Tioga Counties in Pennsylvania and Steuben County in New York. Commercial, residential and consumer lending services are offered in Elmira, NY through our loan production office. Investment products are offered through C&N Investment Services and insurance products are offered by C&N Financial Services Corp. Trust services are offered by Citizens & Northern Bank through the C&N Trust and Financial Management Group. Citizens & Northern stock trades on the NASDAQ Capital Market Securities under the symbol CZNC.

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Our Vision, Mission & Values

VISION

Every customer says "C&N is the ONLY bank I need."

MISSION

Creating value through lifelong relationships with our customers, our teammates, our shareholders and our communities as their resource for customized financial solutions, expertise and partnership.

VALUES

Teamwork Together we are stronger.

Respect Value one another.

Responsibility & Accountability Work like you own it.

Excellence Do your best. Every day. Every time.

Integrity Do the right thing when no one is looking.

Client-Focus Consider your customer in everything you do.

Have Fun Work hard! Play hard! WIN!





Committed to our Communities, Local Families and Businesses, Employees and Shareholders

MOMENTUM

Evolution digital technologies shifting consumer preferences and increasing competition are creating new

Evolving digital technologies, shifting consumer preferences and increasing competition are creating new opportunities for banks. Across the globe, consumers are falling in love with services like Netflix and Amazon because of their convenience, simplicity and great customer experiences. Although this trend has made its way to the financial services industry, the demand for local brick and mortar branches is still strong. Our relationship banking model has positioned us well to maintain our leadership position in our footprint and deliver a seamless customer experience.



Physical Presence



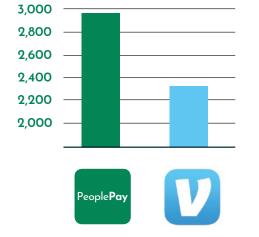
Technology



Redirecting Resources

At C&N, we are taking a proactive approach to these changes by adjusting our delivery model in a three-tiered approach; our physical presence, technology and employees. Over the last few years, there has been a drastic decrease in the number of in-branch transactions due to the increase in technology and online banking services. Many customers are managing their daily banking

activities remotely from their smartphones, tablets and computers. As a result, the decision was made to close our Ralston branch and redirect these resources. We are also in the midst of relocating our Towanda branch to a new state-of-theart facility that positions us to better serve our customers. Our mergers and acquisitions team has been hard at work evaluating potential markets and partnerships throughout the region. In October, we announced a pending acquisition of Monument Bank in Bucks County, PA with two branches and a loan production office. We plan to finalize this acquisition in the second quarter of 2019.



PeoplePay vs. Venmo Users

PeoplePay

Over the last few years, evaluating and investing in technology has been a primary focus. We are investing in technology that creates convenience and is relevant to the consumers in our footprint. One of the products rolled out in 2018 was a feature through online banking that allows you to send money to friends and family through email and text messages, named PeoplePay. One of the main competitors of this product is Venmo. From February – November 2018, C&N had 2,892 transactions (credits/debits) through PeoplePay and 2,321 through Venmo.

Online beginnings²

27 Mortgages processed online 20 Accounts opened online We introduced two online applications in 2018, which include online account opening and online mortgages. Through the end of 2018, we've had over 27 mortgages processed online since it went live in September and over 20 accounts opened since mid-December. These high adoption rates prove that we are making the right investments in technology for our customers.



Cybersecurity Training

As we continue to grow our online resources, we've invested in enhanced cybersecurity training for our employees. Pete Boergermann, our Information Security Officer sends weekly updates to employees on how to identify and avoid new threats, provides online classes and employees are tested using simulated email scams. Developing our current teams and recruiting quality new employees continues to be a key priority.

¹You may be charged access rates depending on your mobile phone carrier. Check with your service provider for details. Citizens & Northern Bank will not be held responsible or make refunds for payments made for the exchange of goods or services that are unlawful or not delivered as expected. Only use PeoplePay with people you know and trust.

²Loans subject to credit approval.

The banking industry is facing numerous changes and disruptions. To stay competitive, we're taking a proactive approach and adjusting our delivery model to meet new expectations, while remaining committed to creating positive experiences and building relationships that create value for our clients.

Everything we do comes back to the people we serve and ensuring that we are achieving our desired financial targets so we are able to keep that promise in the future.

NEW for 2018

Instant Debit Cards



In early 2018, we introduced the technology to print debit cards at 10 branch locations throughout our footprint. Now, customers don't have to wait for their cards to come through the mail.

Within minutes, customers can open a checking, savings or certificate of deposit online from their PC or mobile device.





As Citizens & Northern Bank's peer-to-peer payment feature, customers can send money to their family and friends straight from their C&N online banking or mobile app. There is no need to download a separate app and it's free to use!

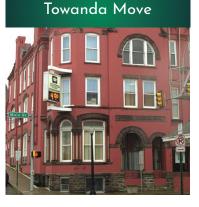
At C&N, it's important to us that our customers are prepared for the next stage in life, especially when it comes to retiring. Our Retirement Planning team reworked their online planning tool to be easier and more insightful than ever before.



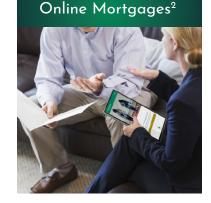


Now customers can experience the convenience of completing a transaction with a live person without needing to wait in the teller line. Our ITMs look like an ATM with the comfort of working with a live person.

We are in the process of relocating our Towanda branch to a new, stateof-the-art facility that positions us to serve our customers even better.



Southern PA Expansion



Customers can manage the entire home loan process online, 24 hours a day, with the confidence that comes from their local, trusted C&N lender.

We've worked hard to deliver a first-class, convenient banking experience for every customer. Over the years, we have adopted some of the latest electronic and remote banking services and we are excited to share these services with our customers in the southern part of the state.



'You may be charged access rates depending on your mobile phone carrier. Check with your service provider for details. Citizens & Northern Bank will not be held responsible or make refunds for payments made for the exchange of goods or services that are unlawful or not delivered as expected. Only use PeoplePay with people you know and trust. ²Loans subject to credit approval.

³Some products are not FDIC insured or guaranteed, not a deposit or other obligation of the bank, not guaranteed by the bank and are subject to investment risk, including the possible loss of the principal amount invested and are not insured by any other federal government agency.

President & CEO

J. BRADLEY SCOVILL

revenue growth was the primary

CITIZENS & NORTHERN CORPORATION

2018 was an outstanding year at C&N and the theme of this year's Annual Highlights – Momentum - is most appropriate. Our efforts over the past several years to strengthen our values-based culture and business model grounded on relationships are producing current performance while we also build future capacity. Our efforts have been disciplined and persistent and progress has been steady. In 2018, C&N announced its expansion into Bucks County, PA through the pending acquisition of Monument Bank, delivered strong earnings, continued the extraordinary community engagement of the C&N Team, and provided a solid return to shareholders through price appreciation and an increased dividend. Importantly, we continued the discipline of investing in our people, technology, and data management to support strategic growth and expansion and to continue our momentum into the future.

The September announcement of the acquisition of Monument Bank is a significant event for C&N as we step out of our historic market area. We have built an exceptionally strong community banking franchise with capacity for growth. Establishing a presence in Bucks County is an initial step to leverage our strengths in a larger market with a partner that is a strong cultural fit and shares our focus on local communities. Monument's market leadership and lending teams will remain in place and begin to utilize the products, services and

other resources provided by C&N to create additional value for customers upon closing of the transaction which is expected to occur in the second guarter. We

We have built an exceptionally strong community banking franchise with capacity for growth.

are confident this strategic move will create long term value for our shareholders as we drive growth in Bucks County and seek additional opportunities to expand into attractive markets over time.

While we have been actively pursuing expansion, our focus on deepening relationships to grow the historic franchise has not wavered. Our regional market Teams are steadily improving their effectiveness at identifying customer needs and delivering solutions from all business lines. And while these markets are not growing rapidly, there is significant opportunity to improve market share, particularly in Lycoming County in Pennsylvania and Steuben and Chemung counties in New York. This core franchise has produced excellent results and will continue to provide the foundation for growth in the years ahead.

Net income totaled \$22 million during 2018 or \$1.79 per share as compared to \$13.4 million or \$1.10 per share in

2017. Earnings for both

years were affected by the change in tax rates enacted in late 2017 and by net securities gains/losses, so it is useful to discuss our results on a pre-tax

basis after adjusting for both items. With these adjustments, 2018 pre-tax income was \$24.2 million, a 19.2% increase from \$20.3 million in 2017. Sustained

nity banking acity for growth. driver as both net interest income and noninterest income grew at a substantially faster pace than

noninterest expenses during the year. This operating leverage in our core business gained momentum in 2018.

Growth in net interest income and expansion of the net interest margin resulted from modest overall loan growth, the strength of C&N's core deposits, and continued improvement in the mix of the balance sheet. Loan growth was muted due to lower production levels and several larger commercial loan payoffs, however the mix of new loan business and repricing in the portfolio produced higher yields and revenue. Total deposit growth was solid for the year. Demand deposits were the primary source of growth which further improved our funding mix and controlled the related costs.

Credit quality remains stable and solid as measured by our past due and non-performing loans metrics at yearend when compared to December 31, 2017. The provision was \$584,000 in 2018 compared to \$801,000 in 2017. This decrease was primarily due to a lower level of specific reserves on commercial loans and more modest loan growth. Management maintains a robust process to determine the adequacy of the allowance that incorporates a broad range of factors.

Generation of core noninterest income is a strength for C&N and is one of the positive outcomes of our focus on developing

value-based relationships with customers. Trust and brokerage revenues from our wealth management business continued business and received the full year benefits of a modest fee increase implemented in mid-2017. Service charges and fees related to our core deposits,

Importantly, we continued the discipline of investing in our people, to grow as we added new technology, and data management to support strategic growth and expansion and to continue our momentum into the future.

including interchange revenue from debit cards, also increased substantially. Net gains from the sale of loans declined as conforming mortgage loan originations as a percentage of total mortgage originations declined, resulting in fewer sales.

Noninterest expenses increased approximately 7% when compared to 2017. Salaries and wages were the primary component of this growth, driven by performance-based salary adjustments, incentive compensation, and additional staff. Pensions and employee benefits declined primarily due to lower health care expenses. Data processing and

> telecommunications increases resulted from investment in systems and technology and their ongoing costs. Professional fees were higher due to acquisition expenses and various other projects, and the midyear donation of the Towanda Office to a non-profit pushed contributions expense higher for the year.

Leveraging C&N's capital position and paying off our investments in C&N's capacity for growth have been important elements of our strategic plan for the past several years.



The Monument acquisition is consistent with this strategy and provides some initial leverage along with the potential for substantial future growth. Our focus has also been on producing earnings that support a strong dividend and positive stock valuation, positioning our "currency" to support our capacity for growth. 2018 earnings were exceptional and dividends per share increased from \$1.04 to \$1.08, producing a dividend yield of 4.09% based on the December 31, 2018 closing price of \$26.43 per share. This closing price was a 10.1% increase from the \$24.00 closing price a year earlier.

At its January 2019 meeting, the Board of Directors declared a regular quarterly dividend of \$.27 per share, or an annualized rate of \$1.08 per share. At the same time, the Board declared a special dividend of \$.10 per share in recognition of C&N's overall performance in 2018 and the Company's ongoing strength.

As we look to continue our momentum going forward, the external environment remains positive, on balance. National and regional economic growth remain solid while politics and the Federal Reserve continue to influence the broad economy and the banking industry. We foreshadowed the possibility of regulatory relief and further Fed rate hikes in the 2017 Annual Review and in 2018, both occurred. The Economic Growth, Regulatory Relief, and Consumer Protection Act (the "Act") was signed into law in May 2018, with the goal of easing the burden imposed by the Dodd-Frank legislation passed in 2010. There are provisions in the new Act that may simplify and streamline the activities of smaller banks relating to reporting requirements, regulatory capital standards, certain lending functions, and brokered deposits. We expect to benefit from some elements of the Act immediately while others will take time to assess.

A more substantial and immediate impact was felt as the Fed raised its fed funds target rate four times in 2018 to 2.25% - 2.50%. This continued tightening of monetary policy reflected the Fed's ongoing concern regarding inflation as the economy remained strong throughout the year. At year-end, however, Chairman Powell stated that the Fed would be patient about further increases and would be driven by economic data moving forward. While short term rates increased, longer rates decreased during the year and the yield curve flattened substantially, extending the challenging environment faced by banks to expand the net interest margin. While the rate environment has not had a significant impact on business and lending activity, management will devote significant attention to our efforts to generate deposit growth while managing the cost of funds in 2019.

During 2018, two of our Directors, R. Bruce Haner and Edward

H. Owlett, III, retired from the Board. Having served for 20 years and 24 years respectively, Bruce and Ed have provided C&N with leadership, advice, and counsel throughout their tenures. We thank them for their commitment and many contributions to C&N. We also welcomed Bobbi Kilmer to the Board. Bobbi has been the President & CEO of Claverack Rural Electric Cooperative since 2006 and comes to C&N with extensive business experience and knowledge of our regional markets. She is also serving as the Chair of the Mansfield University Council of Trustees, one of her numerous community and professional volunteer activities. We look forward to her insight and perspective as she contributes to C&N's future success.

To continue momentum into 2019, C&N will remain committed to developing our Team and our values-based culture and sustaining performance in our core franchise. We are also excited to work through the integration activities with our partners at Monument Bank and pursue the opportunities presented by expanding into new markets. We have an engaged and motivated Team that is focused on our mission of Creating Value Through Lifelong Relationships for our customers, communities, and shareholders. I remain confident in their ability to be successful and grateful for their commitment to C&N.

Thank you to all of our shareholders for your confidence and continued support.

Bund Scorill



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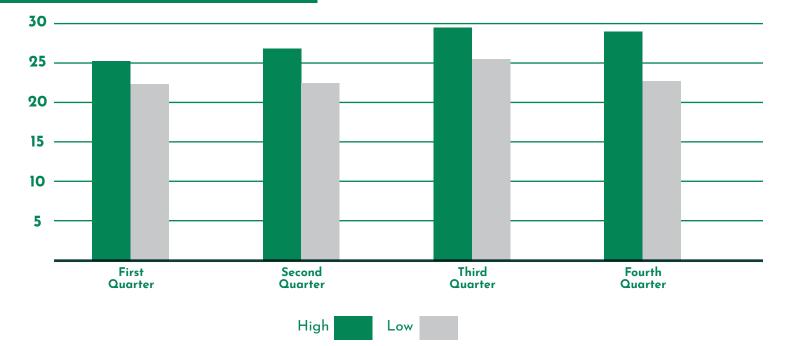
FINANCIAL PROFILE



Trades of the Corporation's stock are executed through various brokers who maintain a market in the Corporation's stock. The Corporation's stock is listed on NASDAQ Capital Market Securities with the trading symbol CZNC. The following tables show the approximate high and low sales price of the common stock during 2017 and 2018.



2018 QUARTERLY SHARE DATA

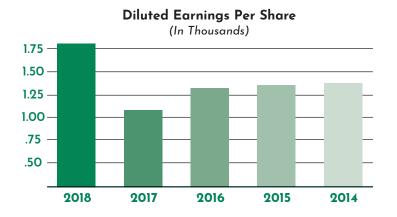


| 0010 | | | Dividend Declared per |
|----------------|---------|---------|-----------------------------|
| 2018 | High | Low | Quarter |
| First quarter | \$25.41 | \$22.00 | \$0.27 |
| Second quarter | 27.72 | 22.64 | 0.27 |
| Third quarter | 28.99 | 25.42 | 0.27 |
| Fourth quarter | 28.48 | 23.72 | 0.27 |

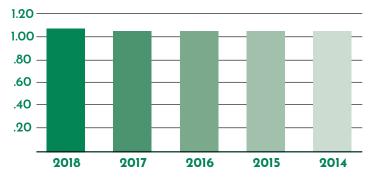
| 2017 | High | Low | Dividend Declared per Quarter |
|----------------|---------|---------|--|
| First quarter | \$26.50 | \$22.31 | \$0.26 |
| Second quarter | 24.40 | 22.00 | 0.26 |
| Third quarter | 25.42 | 22.01 | 0.26 |
| Fourth quarter | 26.75 | 23.02 | 0.26 |

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Five-Year Summary OPERATIONS COMPARISON



Cash Dividends Declared Per Share

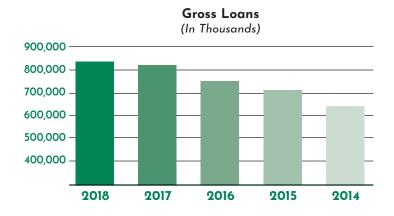


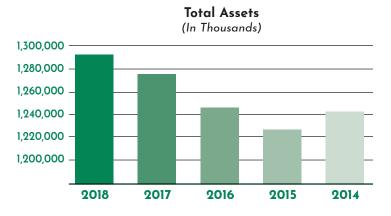
| Income Statement (In Thousands) | 2018 | 2017 | 2016 | 2015 | 2014 |
|--|----------|----------|----------|----------|----------|
| Interest and fee income | \$50,328 | \$45,863 | \$44,098 | \$44,519 | \$46,009 |
| Interest expense | 4,625 | 3,915 | 3,693 | 4,602 | 5,122 |
| Net interest income | 45,703 | 41,948 | 40,405 | 39,917 | 40,887 |
| Provision for loan losses | 584 | 801 | 1,221 | 845 | 476 |
| Net interest income after provision for loan losses | 45,119 | 41,147 | 39,184 | 39,072 | 40,411 |
| Noninterest income excluding securities gains | 18,597 | 16,153 | 15,511 | 15,478 | 15,420 |
| Net gains on securities | 2,033 | 257 | 1,158 | 2,861 | 1,104 |
| Loss on prepayment of debt | 0 | 0 | 0 | 2,573 | 0 |
| Noninterest expense excluding loss on prepayment of debt | 39,486 | 36,967 | 34,744 | 33,030 | 34,157 |
| Income before income tax provision | 26,263 | 20,590 | 21,109 | 21,808 | 22,778 |
| Income tax provision | 4,250 | 7,156 | 5,347 | 5,337 | 5,692 |
| Net income | \$22,013 | \$13,434 | \$15,762 | \$16,471 | \$17,086 |
| Net income attributable to common shares | \$21,903 | \$13,365 | \$15,677 | \$16,387 | \$17,009 |

| Per Common Share Data | 2018 | 2017 | 2016 | 2015 | 2014 |
|--|------------|------------|------------|------------|------------|
| Basic earnings per share | \$1.79 | \$1.10 | \$1.30 | \$1.35 | \$1.38 |
| Diluted earnings per share | \$1.79 | \$1.10 | \$1.30 | \$1.35 | \$1.38 |
| Cash dividends declared per share | \$1.08 | \$1.04 | \$1.04 | \$1.04 | \$1.04 |
| Book value per common share at period-end | \$16.02 | \$15.43 | \$15.36 | \$15.39 | \$15.34 |
| Tangible book value per common share at period-end | \$15.05 | \$14.45 | \$14.37 | \$14.41 | \$14.36 |
| Weighted average common shares outstanding - basic | 12,219,209 | 12,115,840 | 12,032,820 | 12,149,252 | 12,333,933 |
| Weighted average common shares outstanding - diluted | 12,257,368 | 12,155,136 | 12,063,055 | 12,171,084 | 12,355,916 |

FINANCIAL PROFILE

Five-Year Summary END OF PERIOD BALANCES

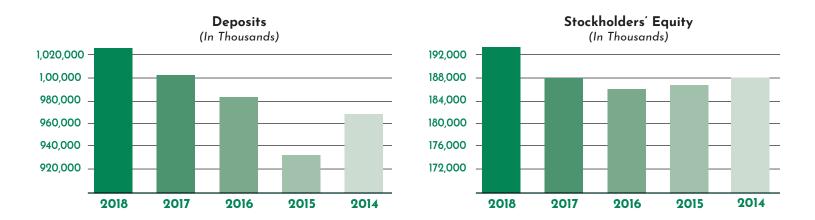




| End of Period Balances (In Thousands) | 2018 | 2017 | 2016 | 2015 | 2014 |
|---------------------------------------|------------|------------|------------|------------|------------|
| Available-for-sale debt securities | \$363,273 | \$355,937 | \$394,106 | \$417,904 | \$508,153 |
| Marketable equity securities | 950 | 971 | 971 | 2,386 | 8,654 |
| Gross loans | 827,563 | 815,713 | 751,835 | 704,880 | 630,545 |
| Allowance for loan losses | 9,309 | 8,856 | 8,473 | 7,889 | 7,336 |
| Total assets | 1,290,893 | 1,276,959 | 1,242,292 | 1,223,417 | 1,241,963 |
| Deposits | 1,033,772 | 1,008,449 | 983,843 | 935,615 | 967,989 |
| Borrowings | 48,768 | 70,955 | 64,629 | 92,263 | 78,597 |
| Stockholders' equity | 197,368 | 188,443 | 186,008 | 187,487 | 188,362 |
| Common shares outstanding | 12,319,330 | 12,214,525 | 12,113,228 | 12,180,623 | 12,279,980 |

| Average Balances (In Thousands) | 2018 | 2017 | 2016 | 2015 | 2014 |
|---------------------------------|-------------|-------------|-------------|-------------|-------------|
| Total assets | \$1,276,140 | \$1,247,759 | \$1,229,866 | \$1,243,209 | \$1,239,897 |
| Earning assets | 1,205,429 | 1,169,569 | 1,147,549 | 1,159,298 | 1,155,401 |
| Gross loans | 822,346 | 780,640 | 723,076 | 657,727 | 627,753 |
| Deposits | 1,027,831 | 990,917 | 970,447 | 968,201 | 965,418 |
| Stockholders' equity | 187,895 | 188,958 | 188,373 | 188,905 | 185,469 |

Five-Year Summary END OF PERIOD BALANCES



| Key Ratios | 2018 | 2017 | 2016 | 2015 | 2014 |
|---|--------|--------|--------|--------|--------|
| Return on average assets | 1.72% | 1.08% | 1.28% | 1.32% | 1.38% |
| Return on average equity | 11.72% | 7.11% | 8.37% | 8.72% | 9.21% |
| Average equity to average assets | 14.72% | 15.14% | 15.32% | 15.19% | 14.96% |
| Net interest margin (1) | 3.90% | 3.82% | 3.76% | 3.69% | 3.80% |
| Efficiency (2) | 60.19% | 60.74% | 59.22% | 56.66% | 57.59% |
| Cash dividends as a % of diluted earnings per share | 60.34% | 94.55% | 80.00% | 77.04% | 75.36% |
| Tier 1 leverage | 14.78% | 14.23% | 14.27% | 14.31% | 13.89% |
| Tier 1 risk-based capital | 23.24% | 21.95% | 22.48% | 23.29% | 26.26% |
| Total risk-based capital | 24.42% | 23.07% | 23.60% | 24.40% | 27.60% |
| Tangible common equity/tangible assets | 14.50% | 13.95% | 14.15% | 14.49% | 14.34% |
| Nonperforming assets/total assets | 1.37% | 1.47% | 1.43% | 1.31% | 1.34% |
| Nonperforming loans/total loans | 1.94% | 2.10% | 2.07% | 2.09% | 2.45% |
| Allowance for loan losses/total loans | 1.12% | 1.09% | 1.13% | 1.12% | 1.16% |
| Net charge-offs/average loans | 0.02% | 0.05% | 0.09% | 0.04% | 0.29% |

(1) Rates of return on tax-exempt securities and loans are calculated on a fully-taxable equivalent basis.

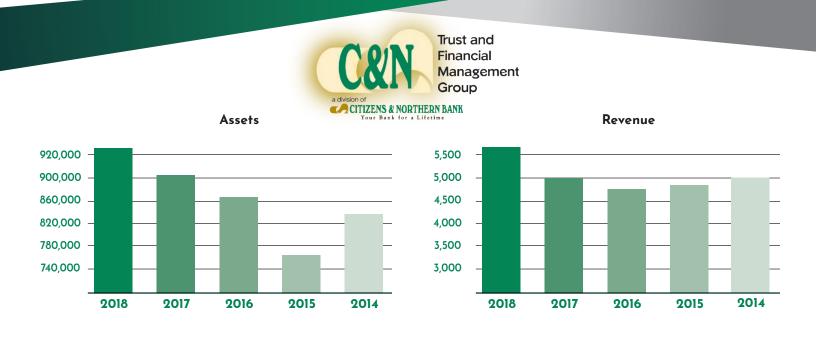
(2) The efficiency ratio is calculated by dividing: (a) total noninterest expense excluding losses from prepayment of debt, by (b) the sum of net interest income (including income from tax-exempt securities and loans on a fully-taxable equivalent basis) and noninterest income excluding securities gains or losses.

Quarterly CONSOLIDATED FINANCIAL DATA

The following table presents summarized financial data for 2018 & 2017

| 2018 (In Thousands Except per Share Data) (Unaudited) | 2018 Ist Quarter March 31 | 2018 2nd Quarter June 30 | 2018 3rd Quarter Sept. 30 | 2018 4th Quarter Dec. 31 |
|--|--|--|---|--|
| Interest income | \$11,890 | \$12,334 | \$12,800 | \$13,304 |
| Interest expense | 993 | 1,079 | 1,241 | 1,312 |
| Net interest income | 10,897 | 11,255 | 11,559 | 11,992 |
| Provision (credit) for loan losses | 292 | (20) | 60 | 252 |
| Net interest income after provision (credit) for loan losses | 10,605 | 11,275 | 11,499 | 11,740 |
| Other income | 4,406 | 4,689 | 4,462 | 5,040 |
| Gain on restricted equity security | 0 | 1,750 | 571 | 0 |
| Net losses on available-for-sale securities | 0 | (282) | (2) | (4) |
| Other expenses | 9,895 | 9,684 | 9,833 | 10,074 |
| Income before income tax provision | 5,116 | 7,748 | 6,697 | 6,702 |
| Income tax provision | 741 | 1,377 | 1,111 | 1,021 |
| Net income | \$4,375 | \$6,371 | \$5,586 | \$5,681 |
| Net income attributable to common shares | \$4,352 | \$6,339 | \$5,558 | \$5,654 |
| Net income per share – basic | \$0.36 | \$0.52 | \$0.45 | \$0.46 |
| Net income per share – diluted | \$0.36 | \$0.52 | \$0.45 | \$0.46 |

| 2017 (In Thousands Except per Share Data) (Unaudited) | 2017 Ist Quarter March 31 | 2017 2nd Quarter June 30 | 2017 3rd Quarter Sept. 30 | 2017 4th Quarter Dec. 31 |
|--|--|--|---------------------------------|--|
| Interest income | \$11,112 | \$11,340 | \$11,626 | \$11,785 |
| Interest expense | 953 | 978 | 985 | 999 |
| Net interest income | 10,159 | 10,362 | 10,641 | 10,786 |
| Provision for loan losses | 452 | 4 | 322 | 23 |
| Net interest income after provision for loan losses | 9,707 | 10,358 | 10,319 | 10,763 |
| Other income | 3,864 | 4,106 | 4,066 | 4,117 |
| Net gains on available-for-sale securities | 145 | 107 | 5 | 0 |
| Other expenses | 9,298 | 9,076 | 9,192 | 9,401 |
| Income before income tax provision | 4,418 | 5,495 | 5,198 | 5,479 |
| Income tax provision | 984 | 1,374 | 1,262 | 3,536 |
| Net income | \$3,434 | \$4,121 | \$3,936 | \$1,943 |
| Net income attributable to common shares | \$3,416 | \$4,100 | \$3,916 | \$1,933 |
| Net income per share – basic | \$0.28 | \$0.34 | \$0.32 | \$0.16 |
| Net income per share – diluted | \$0.28 | \$0.34 | \$0.32 | \$0.16 |



| Trust & Financial Management (In Thousands) | 2018 | 2017 | 2016 | 2015 | 2014 |
|--|-----------|-----------|-----------|-----------|-----------|
| Assets | \$862,517 | \$916,580 | \$879,844 | \$814,788 | \$825,918 |
| Revenue | \$5,838 | \$5,399 | \$4,760 | \$4,626 | \$4,490 |

| Investments (In Thousands) | 2018 | 2017 | 2016 |
|-----------------------------------|-----------|-----------|-----------|
| Mutual Funds | \$506,201 | \$536,731 | \$507,473 |
| Stocks | 172,695 | 194,099 | 179,345 |
| Bonds | 103,037 | 104,184 | 100,249 |
| Savings and money market funds | 68,129 | 69,659 | 80,860 |
| Miscellaneous | 6,798 | 6,069 | 6,864 |
| Real Estate | 5,517 | 5,681 | 4,876 |
| Mortgages | 140 | 157 | 177 |
| Total | \$862,517 | \$916,580 | \$879,844 |

| Accounts (In Thousands) | 2018 | 2017 | 2016 |
|-------------------------|-----------|-----------|-----------|
| Pension/profit sharing | \$342,501 | \$374,499 | \$369,916 |
| Investment management | 256,430 | 256,348 | 223,737 |
| Trusts | 176,428 | 185,300 | 177,860 |
| Custody | 79,786 | 93,598 | 98,844 |
| Estates | 4,941 | 4,397 | 7,367 |
| Guardianships | 2,431 | 2,438 | 2,120 |
| Total | \$862,517 | \$916,580 | \$879,844 |

Some products are not FDIC insured or guaranteed, not a deposit or other obligation of the bank, not guaranteed by the bank and are subject to investment risk, including possible loss of the principal amount invested and are not insured by any other federal government agency.



Committed to our Communities Local Families and Businesses Employees and **Shareholders**



Hannah J. Jackson, Robert Baker, Leslie Fassett - Monroeton Branch

Giving Back, Giving Together 2018

Giving Back, Giving Together (GBGT) began in March of 2015 as an employee-driven effort to create a positive and lasting impact on our local communities. While we

were optimistic about the new program, we never expected it to gain this much momentum so quickly or to have such a substantial impact. In the first four years, our team members raised \$248,938 in monetary donations, collected 17.703 item donations and volunteered their time on 434 occasions.

For 2018, our employees voted to support education and literacy in our communities through partnerships with 23 local public libraries. Public strengthen libraries our communities by providing opportunities for unique children and adults to learn, network, connect with one another and access resources that may not be available to them otherwise. Throughout the year, our teams have organized fundraisers and and volunteer outinas

YEARS-AT-A-GLANCE Monetary Item Volunteer Donations **Donations** Outings 201 FEEDING OUR COMMUNITY \$50,250 6.583 111 2016 **VOLUNTEER EMERGENCY SERVICES** \$60,584 N/A 172 2017 **HELPING CHILDREN IN NEED** 116 \$72,687 7,781 SUPPORTING EDUCATION AND LITERACY 20 \$65,417 3,339 35 Volunteer Item Monetary Donations Donations Outings 248.938 17,703 434

collected donations for our libraries. Fundraisers were primarily done during designated event weeks occurring the last week of each quarter. On June 25, we held our largest fundraising event of the year, our 3rd annual C&N Charity Classic golf tournament,

donations, this into of we serve.

which raised over \$15,000. We finished the year with over \$65,417 in monetary 3.339 items donated and volunteered on 35 occasions. We sincerely appreciate the time and effort our teammates put program. The success of GBGT is a direct reflection of the character our emplovees and their commitment to their communities. We also thank our customers, community members, business partners and our local public libraries for sharing in our passion to give back to the communities

For 2019, C&N employees voted to take on another worthy cause that will make a positive and lasting impact in the community: Honoring our Military Veterans. This year, C&N will raise funds

and awareness for local organizations that provide services for our nation's heroes.



C&N President and CEO, Brad Scovill with representatives from the Wimodaughsian Free Library (Canisteo, NY), Howard Public Library, Knoxville Public Library, Blossburg Memorial Library, Monroeton Public Library, Towanda Public Library, Green Free Library (Wellsboro, PA), Bradford County Library (Troy, PA), Coudersport Library, Roulette Library, SW Smith Memorial Public Library (Port Allegany, PA), Allen F. Pierce Free Library (Troy, PA) and the Mansfield Free Public Library with their C&N GBGT Team Captains.



Julie Wilson and Janelle Tombs volunteered at The Green Free Library in Wellsboro for their Libraries Rock Summer Program for kids.



Will Holmes and Ellen Conboy volunteered to help at the Allen F. Pierce Library for their Holiday Book Sale.



If you would like to join us in support of this year's cause...

- Share & Like C&N's #GivingBackGivingTogether Facebook posts. We'll donate \$1 for every like, share and comment.
- Volunteer with us! Our teams coordinate with their local organizations to be directly involved.
- Visit us during our quarterly event weeks, when our offices coordinate on-site events, including fundraisers, supply drives and other activities:
 - March 25 30
 June 24 29
- September 23 28
 December 9 14
- Spread the word! Word of mouth is often the most powerful way to generate awareness.

EMPLOYEE ACHIEVEMENTS

Citizens & Northern appreciates the commitment our employees make every day to create value for our customers, which is one reason why we build a culture that supports our team members and celebrates their achievements.

Twice a year, the employees of C&N come together to celebrate our teammates' recent successes,



introduce a new service standard and have some fun and friendly competition. Our most recent event was on October 8th at Corning Community College. During this event, we heard from keynote speaker, Lee Rubin, on setting and achieving "lofty and specific" goals. He also spoke about the importance of open and honest communication in making any team a success.

IMPACT PLAYER AWARDS -

The IMPACT Award recognizes six employees based not only performance but commitment. The recipients of this award not only made measurable progress, but uphold our C&N values in their interactions at every opportunity.



FALL AWARD WINNERS (from left): Lori Brown, Trust Officer, Towanda; Katie Ackley, Admin. Support, Wellsboro; Caitlin Hilliard, Marketing, Wellsboro; Karen Blackwell, Lending Quality Control, Wellsboro; Lisa Cook, Community Office Manager, Tioga; Denise Manley, Treasury Management, Wellsboro.



SPRING AWARD WINNERS (from left): Holly Young, Trust Administrative Asst., Wellsboro; Cindy Raub, Customer Service Rep, Sayre; Bob Miller, Facilities Management, Wellsboro; Cindy Carll, Commercial Lending Support Spec., Coudersport; Sara Heatley, Internal Auditor, Wellsboro; Amanda Reed, Video Client Contact Specialist Team Leader, Wellsboro.







SPRING TOP AWARD WINNERS (from left): Rachel Brill, TOP Mortgage Lender, based on production; Darci Baird, TOP Brokerage/Insurance Employee, based on new business; Brian Tevlin, TOP Trust Employee, based on new business; Ginger Reap, TOP Branch Lender; Ellen Conboy, TOP Cross Sales/New Account ratio; Tammy Davis, (not pictured) TOP Commercial Lender, based on loan growth.

SPOTLIGHT AWARD WINNERS _

FIRST QUARTER Amy Calkins, Frontline Brittany Mondock, Support

OUTSTANDING BRANCH Sayre SECOND QUARTER Fawn Lynde, Frontline Tucker Allyn, Support

OUTSTANDING DEPARTMENT Deposit Operations

THIRD QUARTER

Kim Ellis, Frontline Myriam Laurens, Support

OUTSTANDING REGION

Far West, Coudersport, Port Allegany, Emporium, Hornell, NY & Canisteo, NY

MOMENTUM: The Pursuit of Excellence 17

2018 SERVICE AWARDS

30 YEARS OF SERVICE

Dianne Zimmerman, Loan Servicing Boarder, Wellsboro

25 YEARS OF SERVICE

Leslie Raymond, Customer Service Representative, Towanda **Wendy Smith**, Deposit Operations Team Leader, Wellsboro

20 YEARS OF SERVICE

 Peter Boergermann, VP/ IT Support Manager & Information Security Officer
 Victoria Harrison, Community Office Manager, Canisteo
 Deborah Scott, EVP / Trust Division Director, Wellsboro

15 YEARS OF SERVICE

Donna Bowers, Customer Transaction Specialist, Tioga
 Marla McIlvain, AVP / Trust Officer, Wellsboro
 Christopher Rell, AVP / Senior Appraiser, Jersey Shore
 Sharlene Wagner, Loan Servicing Escrow & Flood, Wellsboro
 Tracy Watkins, EVP / Director of Human Resources, Wellsboro
 Amy Wherley, Treasury & Reconciliation Accountant, Wellsboro
 Nadine Wingrove, Commercial Document Preparation
 Specialist, Williamsport

10 YEARS OF SERVICE

Candace Bower, Trust Administrative Assistant, Williamsport **Cassie Brelo**, AVP / Branch Operations Coordinator, Wellsboro **Laeken Cook**, Staff Auditor, Wellsboro

Chrissi Hume, VP / Treasury Management Coordinator, Wellsboro,

Sara Heatley, Internal Auditor, Wellsboro

Rebecca Rodriguez, Deposit Operations Representative, Wellsboro

Michael Strahota, Mortgage Loan Post Closer, Wellsboro

5 YEARS OF SERVICE

Linda Bowen, Loan Specialist Assistant, Sayre Rachel Brill, Mortgage Loan Sales Officer, Sayre Julianne Burlison, Compensation & Performance Manager, Wellsboro Kori Casselberry, Mortgage Loan Underwriter Team Leader, Wellsboro Felicia Crumb, Deposit Operations Representative, Wellsboro Kim Ellis, Customer Transaction Specialist, Athens Patricia Ibach, Credit Analyst, Wellsboro Amy Long, Trust Support Manager, Wellsboro Wesley O'Neil, Community Office Manager, Elkland Amanda Reed, Video Client Contact Specialist Team Leader, Wellsboro Lynne Smith, AVP / Tax Officer, Wellsboro Faith Sonnema, Customer Transaction Specialist, Sayre Lorri Stocum, Customer Service Representative, Wellsboro Amy VanBlarcom-Lackey, VP / Senior Commercial Loan Sales Officer/Manager, Towanda

Joshua Wooten, Cash Desk Specialist, Wellsboro



May Recipients: (from left) Wesley O'Neil, Linda Bowen, Leslie Raymond, Brad Scovill, Julianne Burlison, and Sharlene Wagner.



June Recipients: (from left) Nadine Wingrove, Brad Scovill, Candace Bower, Patricia Ibach, Laeken Cook, Kim Ellis and Rachel Brill.



August Recipients: (from left) Michael Strahota, Chrissi Copp, Brad Scovill, Janet Watters, Joshua Wooten, Donna Bowers and Peter Boergermann.



December Recipients: (from left) Diane Zimmerman, Christopher Rell, Lorri Stocum, Brad Scovill, Felicia Crumb and Victoria Harrison.

TERESA (TERI) L. MITCHELL SCHOLARSHIP Award Winners



From Left: Tracy Rooke, Angela Harlow, Sonya Route, Caitlin Hilliard, Ashley White, Michelle Rae, Patty Groover, Shelley D'Haene and Tracy Watkins

Citizens & Northern Bank recently awarded seven employees with the Teresa (Teri) L. Mitchell Scholarship. This scholarship is a legacy scholarship that keeps the spirit of Teri and her dedication to C&N alive by providing employees with paid attendance to the PA Bankers Association's Women in Banking Conference. The recipients of this award were:

- Angela Harlow, Community Office Manager in Knoxville
- Ashley White, Customer Transaction Specialist in Wysox
- Caitlin Hilliard, Marketing & Communication Specialist in Wellsboro
- Michelle Rae, Mortgage Loan Sales Officer in Towanda
- Patty Groover, Client Contact Center Manager in Wellsboro
- Sonya Route, Compliance & BSA Coordinator in Wellsboro
- Tracy Rooke, Trust Administrative Assistant in Coudersport

Also in attendance were Shelley D'Haene, Senior Operations Officer, and Tracy Watkins, Director of Human Resources.

The scholarship was started in memoriam of Teresa L. Mitchell, a dedicated C&N employee for 37 years, to award educational opportunities to those employees who display commitment to their ongoing professional development and a strong work ethic.

In Memory of Linda Morse



In September 2018, one of C&N's team members passed away after a courageous fight with cancer.

Linda Morse was with C&N for six years, starting in the Client Contact Center in 2012. In 2016, she transferred to our Deposit Operations Department.

Linda brought a liveliness to the workplace and was an absolute joy to work with. She valued her relationships with team members and customers. Over the years, she was often recognized for her superior customer service by both customers and employees. Linda always put her customers first. She was a true asset to C&N and is greatly missed.

About Teri...



Teri held various positions over the course of her 37 years at C&N. Starting her career as a Bookkeeper, she also worked as a

teller in Wellsboro, and then moved to the Wire Transfer Department. As the technology and department changed over the years, Teri remained in what became the Funds Management Department and later became the Funds Management Supervisor. In recent years, Teri worked in the Accounting Department and held the position of Treasury & Reconciliation Accountant.

Teri expressed her appreciation for the educational opportunities that C&N provided her. She attended several conferences throughout her years at C&N, including the Conference for Women, NACHA's Payments Conferences, and several technical seminars related to her field of expertise.

RETIREES

47 Years of Service | Joan Blackwell Community Office Manager, Liberty

25 Years of Service | Cindy Black Customer Service Representative, Ralston

20 Years of Service | Janet Watters Customer Service Representative, Mansfield

17 Years of Service | Laura Losinger Customer Service Representative, Knoxville

13 Years of Service | Carol Ellenberger Customer Service Representative, Canisteo

Connect With Us

BRANCH LOCATIONS

| Athens | |
|--------------------|------------------------|
| Canisteo | |
| Coudersport | 10 N. Main Street |
| Dushore | |
| East Smithfield | 563 Main Street |
| Elkland | |
| Emporium | 135 East Fourth Street |
| Hornell | 6250 County Route 64 |
| Jersey Shore | 230 Railroad Street |
| Knoxville | |
| Laporte | |
| Liberty | |
| Mansfield | |
| Monroeton | - |
| Muncy | |
| Old Lycoming | |
| Port Allegany | |
| Sayre | |
| South Williamsport | |
| Tioga | |
| Towanda | |
| | |
| | 64 Elmira Street |
| Wellsboro | 90-92 Main Street |
| | |

CONTACT INFORMATION

| Client Contact Center | 877-838-2517 |
|-----------------------|--------------|
| Online Banking | 877-838-2517 |
| Telephone Banking8 | 77-622-5526 |

C&N FINANCIAL SERVICES

| Wellsboro | |
|---------------|------------------|
| Coudersport . | 814-274-1929 |

TRUST AND FINANCIAL MANAGEMENT GROUP

| Wellsboro 800-487-8784 |
|------------------------|
| Sayre |
| Towanda |
| Williamsport |
| Canisteo |
| Coudersport |

DIGITAL CONNECTIONS

| Email | ContactCN@cnbankpa.com |
|---------------|-----------------------------------|
| On the Web | www.cnbankpa.com |
| Facebook Face | ebook.com/citizensandnorthernbank |
| Linkedin | Linkedin.com/company/ |
| | citizens-&-northern-bank |
| Twitter | @cnbankpa |

Loan Production Office

Elmira 250 E. Water Street

STOCKHOLDER INQUIRIES

A copy of the Corporation's Annual Report on Form 10-K for the year ended December 31, 2018, as required to be filed with the Securities and Exchange Commission, will be furnished to any stockholder without charge upon written request to the Corporation's treasurer at our principal office at P.O. Box 58, Wellsboro, PA 16901.

The information is also available through the Citizens & Northern Bank website at www.cnbankpa.com and the website of the Securities and Exchange Commission at www.sec.gov.

This statement has not been reviewed or confirmed for accuracy or relevance by the Federal Deposit Insurance Corporation.

INVESTOR INFORMATION

The annual meeting of shareholders will be held at the Deane Center, 104 Main Street in Wellsboro, PA at 2:00 p.m. Thursday, April 18, 2019. General shareholder inquiries should be sent to Citizens & Northern Corporation, 90-92 Main Street, P.O. Box 58, Wellsboro, PA 16901. Our Stock Transfer Agent is American Stock Transfer & Trust Company, 6201 15th Avenue, Brooklyn, NY 11219. Telephone: 800-278-4353. Our independent auditors are Baker Tilly Virchow Krause, LLP, 1000 Commerce Park Drive, Suite 430, Williamsport, PA 17701.

2018 BOARD OF DIRECTORS

Leo F. Lambert, Chairman President/GM Fitzpatrick & Lambert, Inc.

Dennis F. Beardslee Owner, Terrace Lanes Bowling Center

Jan E. Fisher President/CEO UPMC Altoona/Bedford

> Susan E. Hartley Attorney at Law

Bobbi J. Kilmer President & CEO, Claverack Rural Electric Cooperative

Terry L. Lehman, CPA Retired Certified Public Accountant

> **Frank G. Pellegrino** Owner & Developer, Carlton Associates, LLC

J. Bradley Scovill President & CEO, Citizens & Northern Leonard Simpson Attorney at Law and Sullivan County District Attorney

Aaron K. Singer President & CEO, Metalkraft Industries, Inc.

James E. Towner Retired General Manager, The Scranton Times

2018 ADVISORY BOARD

We thank our Advisory Board members for providing us with valuable insight into the communities we serve.

Bradford & Sullivan Counties

| Evan R. Barnes | John M. Estep | Kimberly J. Mastrantonio | Eric Schoonover |
|------------------------|----------------------------|---------------------------|------------------------|
| Casandra K. Blaney | Zachary R. Gates | Jeffrey B. Paul | Mark W. Smith |
| James A. Bowen | Ronald A. Gutosky | Taunya Knolles Rosenbloom | L. Joseph Tomasso, Jr. |
| Krystle R. Bristol | J. Wesley Kocsis | Damian M. Rossettie | Andrew R. Wilcox |
| Warren J. Croft | Dr. Stephen D. Laudermilch | William B. Saxe | Heidi B. Wiles |
| Cameron, McKean & Pott | er Counties | | |
| John A. Abplanalp | Joseph R. Kightlinger | Andrea F. Streich | Edwin W. Tompkins, III |
| David Mark Errick | Lori J. Reed | | |
| Lycoming County | | | |
| Thomas F. Charles | Roger D. Jarrett | David A. Schall | John F. Perrotto |
| John M. Confer | Daniel K. Mathers | Jeffrey M. Patterson | |
| Robert T. Beiter | Ronald W. Roan | | |
| Tioga County | | | |
| Donald R. Abplanalp | Craig Eccher | Scott E. Lewis | William W. Roosa |
| Brian A. Bicksler | Mark R. Howe | Anthony L. Mosso | James H. Route, Jr. |
| Lawrence J. Connolly | John C. Kenyon | David C. Murdock | Ray E. Wheeland |
| Matthew S. DeCamp | Danielle M. Lee | Mary C. Owlett | |

Vision

Every customer says "C&N is the ONLY bank I need."

Mission

Creating value through lifelong relationships with our customers, our teammates, our shareholders and our communities as their resource for customized financial solutions, expertise and partnership.



Values

Teamwork Respect Responsibility & Accountability Excellence Integrity Client-Focus Have Fun



c/o American Stock Transfer & Trust Company, LLC 6201 15th Avenue • Brooklyn, NY 11219

> www.cnbankpa.com ContactCN@cnbankpa.com Trust@cnbankpa.com

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Trust & Financial Management Group: 1-800-487-8784 C&N Financial Services: 1-866-ASK-CNFS

Telephone Banking: 1-877-622-5526

