



As fall arrives, plans are progressing for our merger with C&N (Citizens & Northern Bank) to be official October 1st! Read on to stay informed about what's happening at SCB and what you can look forward to in the months ahead.



SCB'S C&N ORIENTATION IN WELLSBORO

SUSQUEHANNA COMMUNITY CONNECTIONS

AS THE LEAVES BEGIN TO CHANGE across our region, our teams have been out and about in their communities, while gearing up for our integration with C&N.



NORTHUMBERLAND
FOOD DONATIONS

In Northumberland, teammates came together to collect food donations for The Women's Center, a service of Transitions of PA. We are proud to support an organization that provides safety, support and hope to women in need. Thank you every one who contributed!

Our Mifflinburg and Lewisburg offices packed food boxes for distribution to those in need with the Union Snyder Food Hub. Thank you to everyone who contributed to helping fight hunger in our community!



UNION SNYDER FOOD
HUB DONATION DRIVE

Most recently, as we prepare to join with C&N in the coming month, our SCB teams spent the day at C&N headquarters in Wellsboro for their orientation. Thanks to the C&N team for the warm welcome and for taking the time to introduce us to your culture, leadership, and of course, C&N Mascot, Sammy Saver. We're excited for what's ahead!



SCB.bank



<https://scb.bank/contact-us>



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SUSQUEHANNA COMMUNITY BANK

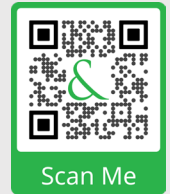
Member
FDIC





When you become a C&N customer, you'll have access to SavvyMoney®, our free comprehensive credit tool that includes a full credit report and analysis, credit monitoring and personalized offers - all in one dashboard.

Scan the QR code to learn more!



FAQs

During this transition, we are committed to keeping the lines of communication open. In this section, we address some of the most common questions we've heard from our customers. Many more questions will be answered over the next several months as we work to bring these teams together.

Q: WILL I NEED TO CHANGE MY DIRECT DEPOSIT OR DIRECT PAYMENT PROGRAMS?

A: The Susquehanna Community Bank routing number will be recognized for the payment of checks, direct deposits, auto payments, etc. for a period of time. After integration occurs and you are using C&N banking systems, we recommend that you provide your new routing number to any vendor with which you have set up direct payments within 12 months. One of our experts will be happy to help you through this process.

Q: WILL MY DEPOSIT OR LOAN ACCOUNT NUMBERS CHANGE?

A: No, we are pleased to share that all bank account numbers will remain the same!

Q: WILL OFFICE HOURS CHANGE WHEN SCB BECOMES C&N?

A: While many offices are currently open by appointment only, that is expected to change in October when all offices will open for walk-in service Monday thru Friday and drive up service and appointments on Saturdays. We do not expect any additional changes to our office hours but, in the case that there are changes, we will provide customers with advanced notice.

Q: WILL ALL SCB BRANCHES STAY OPEN?

A: Yes, there are currently no plans to close any SCB branches.

For more FAQs and the most current information about Susquehanna Community Bank's merger with C&N, visit cnbankpa.com/Susquehanna or scan the QR code.



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