CITIZENS&NORTHERN CORPORATION BANCNOTES Third Quarter 2020

Dear Shareholder:

The COVID-19 pandemic remained the dominant national and local news during the third guarter of 2020. The learning curve around the health impact of the virus has been steep and progress has been made on treatment protocols and a number of potential vaccines. However, there are ongoing uncertainties and actions to reopen the economy, travel, educational institutions, hospitality, and recreational activities have been inconsistent and tentative. Overall activity was more "normal" than in the spring but fears and concerns persist in communities across the country. And, as activity has increased, so has reliable data regarding the spread of the virus and projections for a second wave moving into fall. C&N continues to coordinate efforts to not only comply with directives, best practices, and government mandates but also to support the health and welfare of our Team, customers, and communities through our active pandemic committee. We are committed to playing our essential role in supporting a return to "normal" with calm, persistence, and confidence.

Financial markets stabilized during the quarter as measured by the major stock market averages and liquidity in the bond and money markets. Congress and the administration were unable to agree on a second round of stimulus, but the unprecedented action by the Federal Reserve and Congress at the start of the pandemic provided ongoing support. As of September 30th, interest rates remained at historic lows, the major stock indices were buoyed by the large cap tech companies, new unemployment claims were well below earlier pandemic levels, and around half of those who lost jobs earlier had either been rehired or found new employment. With all that being said, we still lack clarity on the ultimate impact of the virus on our long-term health, the economy, and culture.

On July 1st, we completed the acquisition of Covenant Bank that was announced late in 2019. Adding Covenant to the 2019 acquisition of Monument Bank adds \$900 million in loans and deposits to our franchise in a growth region and enhances C&N's capacity to serve customers and communities in southeastern Pennsylvania. Data processing and computer systems were converted in late August, completing the initial stages of integration. We are completing work on meshing our new team members with the existing crew, and market leadership is updating the regional plan to expand our presence, products and services as we look forward to 2020.

As mentioned earlier, there is still uncertainty regarding future economic growth. Early in the pandemic, we turned our attention to supporting customers with PPP loans, payment deferrals, cash management, and investment guidance through our wealth management group. As the economy began to open up, the mortgage lending business quickly reached record levels which persisted throughout the third quarter. PPP loans totaling over \$160 million remain on our balance sheet at September 30, 2020, as we move into the forgiveness phase during the fourth quarter. Many PPP customers continue to hold unusually large deposit balances pending forgiveness, and this combination of elevated loans and deposits will have a meaningful impact on our financial results until the forgiveness process is completed.

C&N's third quarter results were significantly impacted by merger activity in both 2019 and 2020. After adjusting for merger related expenses and gains on the sale of securities in both 2019 and 2020, third quarter net income increased from \$5.4 million to \$7.9 million or 46%. Earnings per share, on the same adjusted basis increased 25% to \$.50 per share, with the difference between net income and EPS growth attributable to the additional shares issued in the Covenant acquisition. Net interest income increased 35%, although there was a .24% compression in the net interest margin. The provision for loan losses of \$1.9 million was 68% greater than the \$1.2 million provision during the third quarter of 2019. The provision for loan losses in the third quarter 2020 is primarily attributable to the net impact of resolving a large problem loan. Noninterest income increased by approximately 40% primarily due to record gains on the sale of mortgage loans. Noninterest expenses, excluding merger-related expenses, were 28% above the third quarter of 2019, driven primarily by the Covenant acquisition.

On the same adjusted basis, net income grew by 8% and earnings per share declined by 3% for the first nine months of 2020 compared to the same period in 2019. The primary driver of this decline was the provision for loan losses which was \$3.3 million during the first nine months of 2020 compared to \$197,000 for the same period in 2019, or a difference of \$3.1 million. Net interest income increased 19% reflecting the benefits of growth related to the Monument and Covenant acquisitions. Total noninterest income grew by 25% year to date compared to 2019 with gains on mortgage sales as the primary driver, although a variety of other sources also contributed. Noninterest expenses, excluding mergerrelated expenses, increased 19%. This growth was substantially due to the inclusion of former Monument operations for nine months during 2020 compared to six months in 2019 and the inclusion of Covenant expenses in the third quarter of 2020, although higher data processing costs, professional fees and various other expenses also contributed.

It is important to note once again, that C&N entered the COVID crisis, and related uncertainties, in a position of strength. This is especially evident in our capital ratios, which are at levels that demonstrate the capacity to absorb the acquisition of Covenant as well as significant credit losses, if they arise, while continuing to meet regulatory requirements to be considered well capitalized. A further indication of this strength was the Board's declaration of the regular quarterly cash dividend of \$.27 per share to shareholders of record on November 2, 2020, payable on November 13, 2020.

Finally, it is most appropriate to recognize the ongoing efforts of the C&N Team. Their commitment to our customers and communities, through their support of one another, has been inspiring. They have done so while navigating the challenges of COVID and a substantial acquisition. They are fully engaged in our mission, whether in the office or from their homes, and continue to create long-term value by positively impacting the lives of everyone connected with C&N.

Thank you to our shareholders for your confidence in this team and support of your Company.

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J. Bradley Scovill President and CEO

SHARING&CARING

September 8th was National Ampersand Day. At C&N, we decided to celebrate the holiday because the ampersand is central to our brand & our culture. When you think of phrases that use an ampersand, they're joining things together and creating a sense of inclusiveness. With C&N's mission being "Creating value through lifelong relationships," the ampersand is the perfect symbol to represent the relationships we build.

AMPERSAND DAY CELEBRATION

Each location had "green treats", ampersand cookies, sunglasses, totes, balloons & yard signs for their celebration!





The "Amper Art" competition between C&N teams was won by Jessica Walton with her beautiful & delicious ampersand cake.

At the heart of Ampersand Day was taking care of each other & our community. Each employee was empowered to do something nice for someone & pass a card along to that person encouraging them to "Pay it Forward." In one example, Tracy Rooke, Coudersport (right) purchased treats for the local hardware store.



Hannah Jackson 3 hrs • 👁

Thanks C&N Bank for the act of kindness this morning! Free iced coffee made my day! I was caught off guard as I've never had this happen to me before. My bank is awesome and I will definitely pay it forward! #CNAmpersandDay



Mad Hatters Cafe and Co-Op 8 hrs • @ Thank you for paying it forward. #cnampersandday



Over the next few days, we continued to see new social media posts with the #CNAmpersandDay from community members who had someone "Pay it Forward" to them.

We expect this to continue to be an annually celebrated holiday at C&N and hope to see it grow year after year.

DOLLARS&SENSE

Unaudited financial information. Additional details on our Third Quarter financial results can be found on the Investor Relations section at <u>cnbankpa.com</u>.

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CONDENSED, CONSOLIDATED EARNINGS INFORMATION (Dollars in Thousands, Except Per Share Data) (Unaudited)	Q-3, 2020 (Current)	Q-3, 2019 (Current)	\$ INCREASE (Decrease)	% INCREASE (Decrease)
Interest and Dividend Income	\$21,751	\$17,277	\$4,474	25.90%
Interest Expense	2,469	3,000	(531)	-17.70%
Net Interest Income	19,282	14,277	5,005	35.06%
Provision for Loan Losses	1,941	1,158	783	67.62%
Net Interest Income After Provision for Loan Losses	17,341	13,119	4,222	32.18%
Noninterest Income	6,970	4,963	2,007	40.44%
Net Gains on Available-for-sale Debt Securities	25	13	12	92.31%
Merger-Related Expenses Other Noninterest Expenses	6,402 14,648	206 11,486	6,196 3,162	3007.77% 27.53%
Income Before Income Tax Provision	3,286	6,403	(3,117)	-48.68%
Income Tax Provision	438	1,096	(658)	-40.00%
Net Income	\$2,848	\$5,307	(\$2,459)	-46.34%
Net Income Attributable to Common Shares (1)	\$2,830	\$5,281	(\$2,451)	-46.41%
PER COMMON SHARE DATA:	· ,	· · / ·		
Net Income - Basic	\$0.18	\$0.39	(\$0.21)	-53.85%
Net Income - Diluted	\$0.18	\$0.39	(\$0.21)	-53.85%
Dividend Per Share - Quarterly	\$0.27	\$0.27	\$0.00	0.00%
Number of Shares Used in Computation - Basic	15,778,391	13,627,676		
Number of Shares Used in Computation - Diluted	15,779,721	13,646,818		
	9 Months Ended	9 Months Ended		
CONDENSED, CONSOLIDATED EARNINGS INFORMATION	SEPTEMBER 30, 2020	September 30, 2019	\$ Increase	% Increase
(Dollars in Thousands Except Per Share Data) (Unaudited)	(Current)	(Prior Year)	(Decrease)	(Decrease)
Interest and Dividend Income	\$55,301	\$47,481	\$7,820	16.47%
Interest Expense	7,491	7,284	207	2.84%
Net Interest Income	47,810	40,197	7,613	18.94%
Provision for Loan Losses	3,293	197	3,096	1571.57%
Net Interest Income After Provision for Loan Losses	44,517 17,779	40,000 14,218	4,517 3,561	11.29% 25.05%
Net Gains on Available-for-sale Debt Securities	25	20	5,501	25.00%
Merger-Related Expenses	7,526	3,818	3,708	97.12%
Other Noninterest Expenses	39,834	33,604	6,230	18.54%
Income Before Income Tax Provision	14,961	16,816	(1,855)	-11.03%
Income Tax Provision	2,509	2,770	(261)	-9.42%
Net Income	\$12,452	\$14,046	(\$1,594)	-11.35%
Net Income Attributable to Common Shares (1)	\$12,378	\$13,974	(\$1,596)	-11.42%
PER COMMON SHARE DATA:				
Net Income - Basic	\$0.86	\$1.06	(\$0.20)	-18.87%
Net Income - Diluted	\$0.86	\$1.06	(\$0.20)	-18.87%
Dividend Per Share - Quarterly	\$0.81	\$0.81	\$0.00	0.00%
Dividend Per Share - Special	\$0.00	\$0.10	(\$0.10)	-100.00%
Number of Shares Used in Computation - Basic	14,388,797	13,182,960		
Number of Shares Used in Computation - Diluted	14,393,429	13,206,244		
(1) Basic and diluted net income per common share are determined	based on net income less e	earnings allocated to no	nvested restricted shares with no	onforfeitable dividends.
CONDENSED, CONSOLIDATED BALANCE SHEET DATA	September 30, 2020	September 30, 2019	September 30, 2020 vs 2019	% Increase
(In Thousands) (Unaudited)	(Current)	(Prior Year)	\$ Increase (Decrease)	(Decrease)
ASSETS:				
Cash & Due from Banks	\$174,478	\$51,443	\$123,035	239.17%
Available-for-sale Debt Securities	340,545	363,467	(22,922)	-6.31%
Loans Held for Sale	1,200	2,033	(833)	-40.97%
Loans, Net	1,680,617	1,130,143	550,474	48.71%
Bank-Owned Life Insurance	29,942	18,535	11,407	61.54%
Bank Premises and Equipment, Net	21,504	16,038	5,466	34.08%
Intangible Assets Other Assets	56,585 47,922	29,939	26,646	89.00%
TOTAL ASSETS	\$2,352,793	30,989 \$1,642,587	16,933 \$710,206	<u>54.64%</u> 43.24%
LIABILITIES	\$2,552,795	\$1,042,507	\$710,200	43.24 /0
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Deposits Repo Sweep Accounts	\$1,871,514 2,313	\$1,294,882 3,767	\$576,632 (1,454)	44.53% -38.60%
Total Deposits and Repo Sweeps	1,873,827	1,298,649	575,178	44.29%
Borrowed Funds	141,344	75,714	65,630	86.68%
Subordinated Debt	16,572	7,000	9,572	136.74%
Other Liabilities	24,734	18,285	6,449	35.27%
TOTAL LIABILITIES	2,056,477	1,399,648	656,829	46.93%
SHAREHOLDERS' EQUITY	2,000,4/7	1,333,040	030,029	40.3370
Common Shareholders' Equity, Excluding Accumulated	204 707	000 470	46,228	10.289/
Other Comprehensive Income Accumulated Other Comprehensive Income:	284,707	238,479	40,228	19.38%
Net Unrealized Gains/Losses on				
Available-for-sale Debt Securities	11.376	4 173	7 203	172 61%
Available-for-sale Debt Securities Defined Benefit Plans	11,376 233	4,173 287	7,203 (54)	172.61% -18.82%
Defined Benefit Plans	233	287	(54)	-18.82%

CITIZENS&NORTHERN

c/o American Stock Transfer & Trust Company, LLC 6201 15th Avenue Brooklyn, NY 11219

COMMUNITY&COMMITMENT

C&N has raised \$84,117 for local food banks, which has provided 504,702 meals for hungry friends & neighbors.

C&N teams haven't let COVID-19 slow down their giving. C&N's annual golf tournament was held in September. Even with the travel restrictions and other hurdles, everyone had a great time and over \$12,000 was raised. In addition, our employees worked together to host a bankwide raffle for an iPhone 11 which added another \$6,000 to our total.

If you would like to join us in supporting this cause:

- Donate now by visiting cnbankpa.com/GBGT
- Share & Like C&N's #GivingBackGivingTogether Facebook posts. We donate \$1 for every like & share.
- Spread the word!

CZNC \$16.24 (as of 9/30/2020) American Stock Transfer & Trust Company 1.800.937.5449 help@astfinancial.com www.astfinancial.com Dividend Reinvestment Plan Administered by American Stock Transfer & Trust Company 1.888.200.3166

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