



# Covenant Bank

A division of Citizens & Northern Bank

This is our last newsletter as Covenant Bank! The transition to C&N will be complete on Monday, August 24th. We look forward to expanding our products and services offering for a more personalized and convenient experience for you.



## WELCOME TO THE C&N FAMILY

We hope that you are as excited as we are to join the C&N family! The system conversion date is set for August 24th, making this is our last newsletter to you as Covenant Bank.

You should have received your Welcome Book in the mail last month. In case you missed it or would like to view it electronically, you can visit [CNBankPA.com/Covenant](http://CNBankPA.com/Covenant). You will also find links to previous newsletters, merger FAQs and an “Ask Us a Question” form that will allow you to submit any question you might have about the merger. On that webpage and on the second page of this newsletter, you’ll also find key dates and important information. Remembering these dates will help you manage the conversion process and avoid any potential disruptions during this time period.

We also invite you to explore C&N’s website to learn more about your new bank, and follow C&N on Facebook, LinkedIn, Twitter and Instagram to learn more about the story, the wonderful things C&N does for the community and to learn about new innovations that will make managing your money easier than ever.

Along with the merger, you’ll also have access to three more convenient locations:

- 465 North Main Street in Doylestown
- 33 Swamp Road in Newtown
- Loan Office at 65 W. Street Road in Warminster



[www.YourCovenantBank.com](http://www.YourCovenantBank.com)



[support@YourCovenantBank.com](mailto:support@YourCovenantBank.com)



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**Covenant Bank**  
A division of Citizens & Northern Bank

Member  
**FDIC**



Looking Forward to C&N:  
**C&N MOBILE APP**

- Manage money
- Check balances
- Login with fingerprint or facial recognition
- Pay bills and transfer funds
- Deposit checks
- Send money to friends and family



## KEY DATES & INFORMATION

<b>WEDNESDAY, AUGUST 19, 2020</b>	C&N Visa® Debit Cards	<p>Your Covenant Bank debit card will be replaced as follows:</p> <ul style="list-style-type: none"> <li>• <b>Wednesday, August 19</b> - Your new C&amp;N debit card should have arrived by now.</li> <li>• <b>Saturday, August 22</b> - Your new C&amp;N debit card can be activated, but it will not work until Monday, August 24.</li> <li>• <b>Sunday, August 23</b> - The last day your Covenant Bank debit card and existing PIN will work.</li> <li>• <b>Monday, August 24</b> - Begin using your C&amp;N debit card.</li> </ul>
<b>FRIDAY, AUGUST 21, 2020</b>	Online & Mobile Banking	<p><b>Business:</b> At 5:00 PM, business online banking access will be removed. This includes access to mobile deposit, remote deposit capture, ACH &amp; business mobile banking.</p> <p><b>Consumer:</b> At 5:00 PM, online banking will be placed in inquiry only mode. Mobile banking access will be permanently disabled. The system conversion will be complete at 9 am Monday, August 24, 2020. At this time, the Covenant online banking will be permanently disabled. Customers may access their online banking at <a href="http://cnbankpa.com">cnbankpa.com</a> and mobile banking through the C&amp;N app beginning at 9 AM on Monday, August 24, 2020.</p>
	Mobile Deposit	Mobile deposit will be unavailable starting at 5:00 PM until Monday, August 24, 2020.
	Bill Pay	Bill pay payments may be scheduled until 5:00 PM Friday, August 21, 2020. Bill pay will remain unavailable until 9:00 AM Monday, August 24, 2020.
<b>SATURDAY, AUGUST 22, 2020</b>	Branch Locations	All branch locations will be closed and will reopen for regular business hours on Monday, August 24, 2020. The Client Care Center will be available to assist customers at 877.838.2517 from 8:00 AM–12:00 PM.
	ATMs	ATMs will be available and operational throughout conversion weekend.
<b>MONDAY, AUGUST 24, 2020</b>	Client Care Center	The Client Care Center is available during regular business hours at 877.838.2517 or via email at <a href="mailto:contactcn@cnbankpa.com">contactcn@cnbankpa.com</a> .



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